

CONVERSE. ENGAGE. DELIGHT

Engage your users better with chatbots!!!

✉ contact@engati.com



The Big Idea

Be an all-in-one platform for driving engagement via chatbots. Cover the complete customer lifecycle with tools to enhance engagement and drive up business metrics.

List of Amazing Features



Multi-Platform support

Major messaging platforms supported - Messenger, Slack, Skype, Kik, Telegram, Line, Viber



Always on 365x24x7

Robust cloud-based architecture



Easy 10 min setup

GUI interface with plug and play components



Web Widget Integration

Chat bot web widget integration on your websites



Response personalization

User profile information used to personalize chatbot behavior



Detailed Engagement Analytics

Track most frequently asked questions, actions, cohort analysis



Easy chat bot training

Train your bots as per your customer queries and needs

- Are you facing issues in leveraging mobile platforms for customer engagement and service?
- Do you struggle in defining the value of your mobile investments?
- Is your mobile app uninstall rate alarming you month over month?
- Are you interested in leveraging the seemingly endless reach of messaging apps like Facebook Messenger and WhatsApp?

If yes, **Engati** is your answer.

Corporate mobile applications are passé. These clunky, space consuming apps have seen a steady fall in customer engagement. Most customers actively use 2-3 apps only out of the 20+ installed on their phones and uninstall frequently at the first need to free space for multimedia storage. This increases uninstall rate and increase costs and efforts to maintain a consistent install base.



1 BILLION+
Facebook Messenger users globally

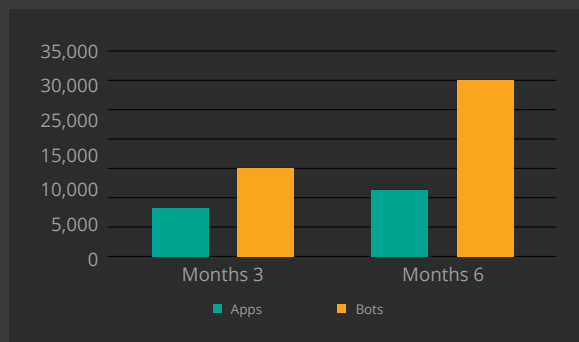


30,000
Number of Messenger bots within five months of launch

Messenger and Facebook have best in class retention with weekly retention greater than 90%

An option here is to spend heavily to push mobile channels by discounting or making relevancy more acute. A better option is to leverage the reach of ubiquitous messaging apps like WhatsApp & Facebook messenger to integrate your brand in the channel exponentially multiplying the reach & engagement with bots and a new age bot platform like Engati.

It requires no apps installation, no special configuration thereby avoiding all pitfalls of mobile apps. With no need for any additional storage space and setup requiring just 10 minutes of your time, you expand your reach exponentially to acquire, engage and provide services to a large universe of users.



Big Idea

Chatbots have the potential to revolutionize healthcare. An intelligent chatbot can reduce the process and improve the accuracy of symptoms collection and ailment identification, preventive care, post recovery care and feedback procedures substantially. The effects of automation in technology and redundancies and inefficiencies being eliminated in healthcare has been talked about for a while. Chatbots, by its very nature will drive the transformation that triggers this change.

A bot can now detect your ailment by asking you few simple questions, analyzing your past history and prescribing you medicines for your treatment and even help you getting an appointment for a doctor if required.

Engati has powered bots in the healthcare industry and also has given solutions that conveyed as an amazing help for healthcare solutions and providers. Come experience the future of healthcare with Engati.

Top Features

1. Daily Health Tips
2. Doctor Finding Service (with Connection to past record)
3. Medication Reminder and Tracking
4. Lifestyle and Nutritional guidance
5. Health Literacy and Education
6. Give details of the appointment, make changes, and complete personal updates
7. Let patients easily refill prescriptions, pay bills, and take action on alerts
8. Deliver lab, test procedure outcomes and recommended next steps
9. Health insurance assistance

Benefits

- Exponential increase in user engagement
- Positive user acquisition scores.
- Cloud based so no installs, tech infrastructure required
- Smart Communication
- Save your cost with affordable way to reach to a large audience.
- 365*24*7 Available for diagnosis and treatment
- Dynamic and conversational user experience