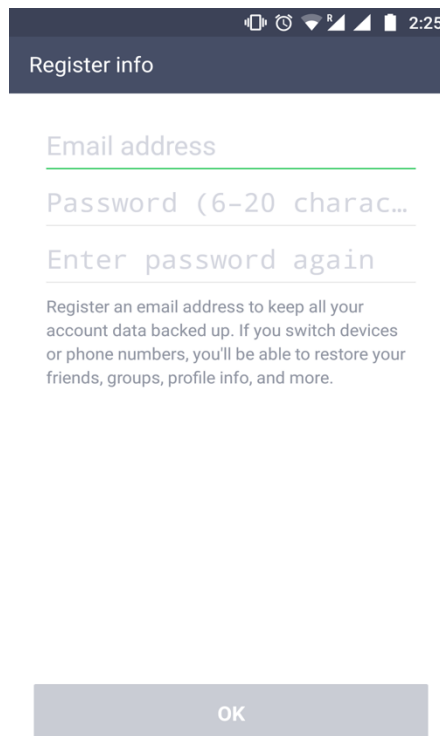


Line

LINE is a freeware app for instant communication on electronic devices such as smartphones, tablets and computers. LINE users exchange texts, images, video and audio, and conduct free conversations and video conferences.

01

In the LINE mobile app, go to **Settings > Account > Email Account Registration** to create an account



The screenshot shows the 'Register info' screen in the LINE mobile app. At the top, there is a dark blue header with the text 'Register info'. Below the header, there are three input fields: 'Email address', 'Password (6-20 charac...', and 'Enter password again'. Each field has a light blue underline. Below the input fields, there is a paragraph of text: 'Register an email address to keep all your account data backed up. If you switch devices or phone numbers, you'll be able to restore your friends, groups, profile info, and more.' At the bottom of the screen, there is a grey button with the text 'OK'.

02

In a browser, log in to the [LINE business center](#) and complete registration

03

Click **Accounts** and then **Messaging API**

LINE BUSINESS CENTER

Nihal Gurjar(Corporation) | Nihal Gurjar

Top Accounts Services Tools Announcements

Your accounts

All accounts

Start Using Service



LINE@

LINE@ is a business account that helps you effectively distribute information about your company or store.

[More](#)



LINE Login

Log in feature to directly link LINE users with your service.

[More](#)



Messaging API

Offering functionality to enable two-way communication between your service and LINE users.

[More](#)

04

Click the **Start using Messaging API** button

05

Enter the following information on the page:

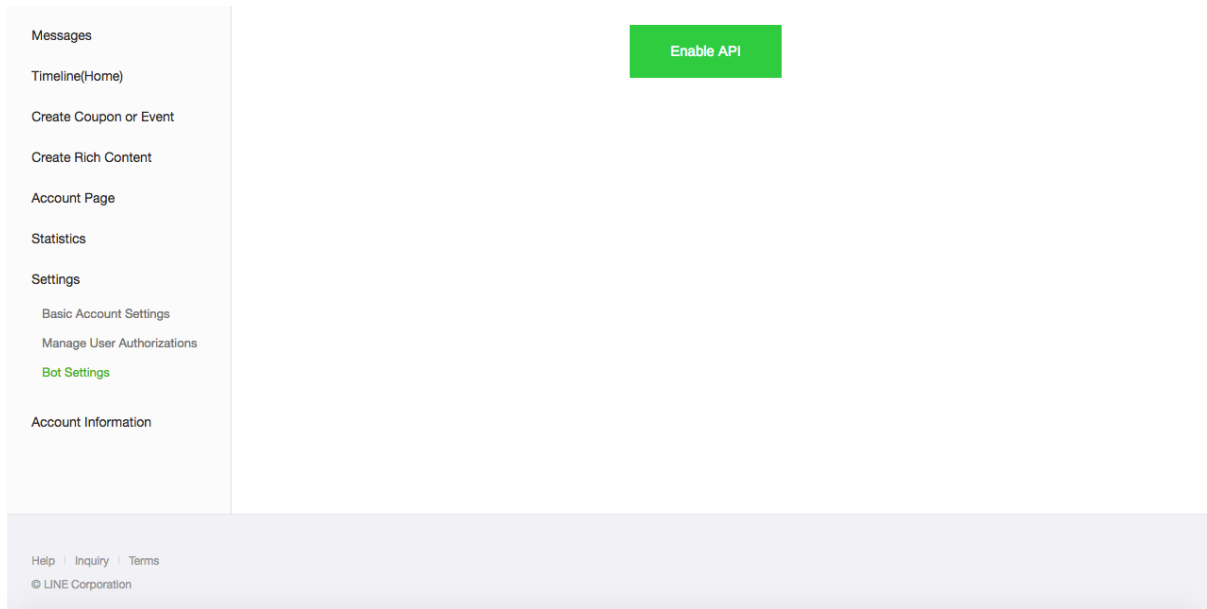
- a) **Account Name**
- b) An image for the account (optional)
- c) **Category** and **Subcategory** for your business type

06

Click the **OK** button then the **LINE@ Manager** button

07

Click **Settings > Bot Settings** in the menu on the left of the LINE@ Manager tool

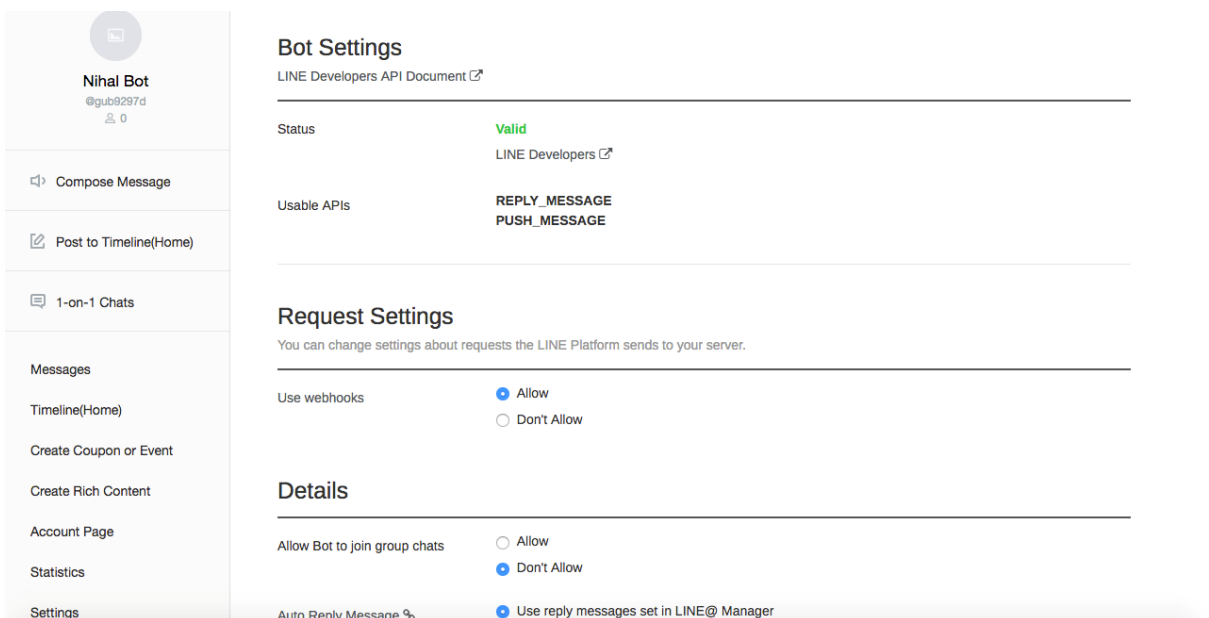


08

Click the **Enable API** button then the **Confirm** button

09

Under **Request Settings** set **Use Webhooks** to **Allow**. Click the **Save** button

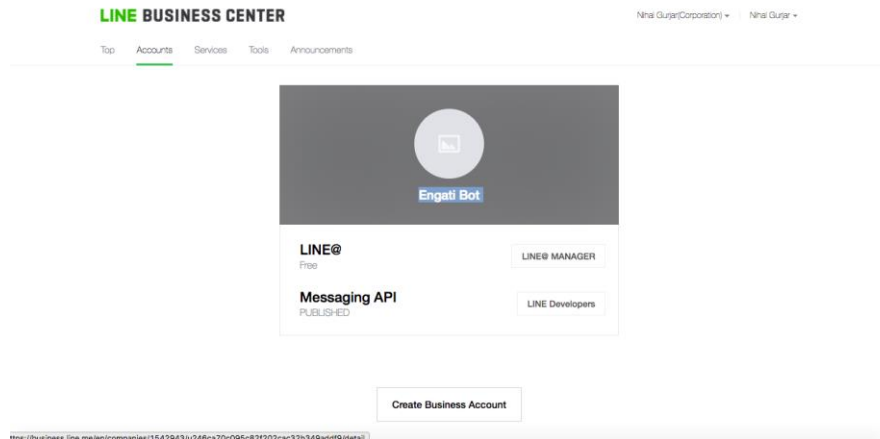


010

Go to <https://business.line.me> and click on **Accounts**

011

Click the **LINE Developers** button for your account.

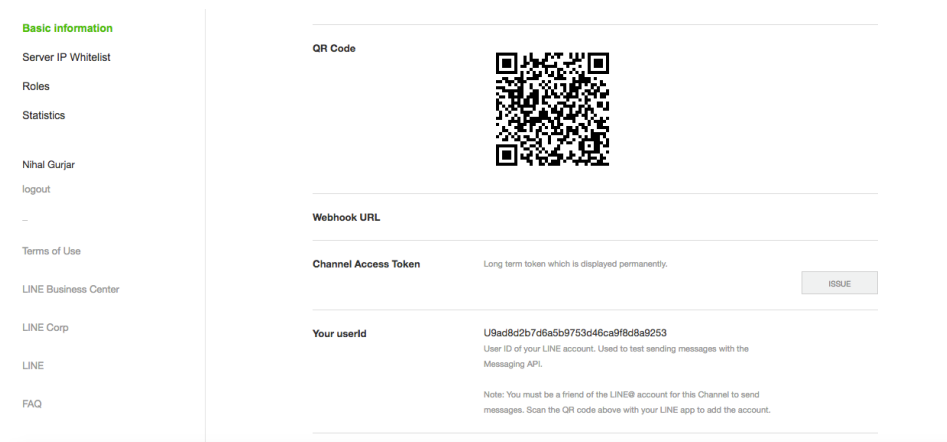


012

Scroll down to **Channel Access Token** and click the **Issue** button

013

Copy the **Channel Access Token** from there.



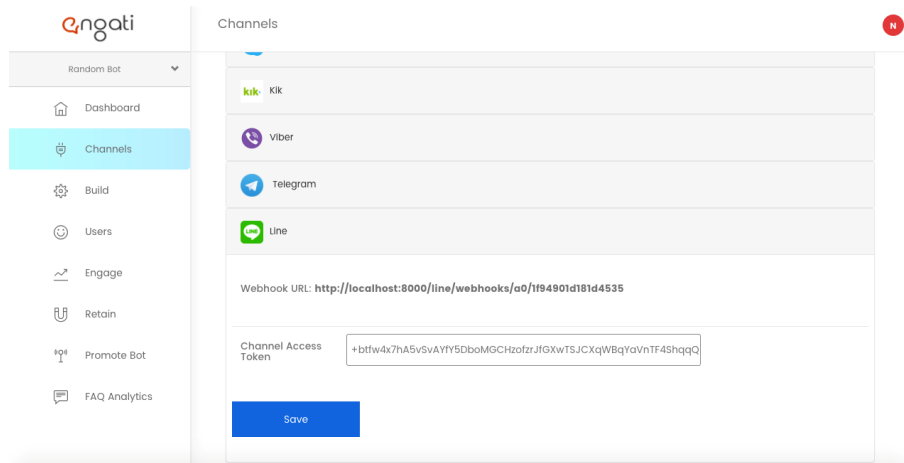
Configuring Engati

01

Go to Channels section of app.engati.com

02

Click on line tab. Paste the channel access token that you have copied earlier from line developer page.



03

Copy the **Webhook URL**

04

Click the **Save** button

05

Now go back to line developer page and scroll down to webhook URL.

06

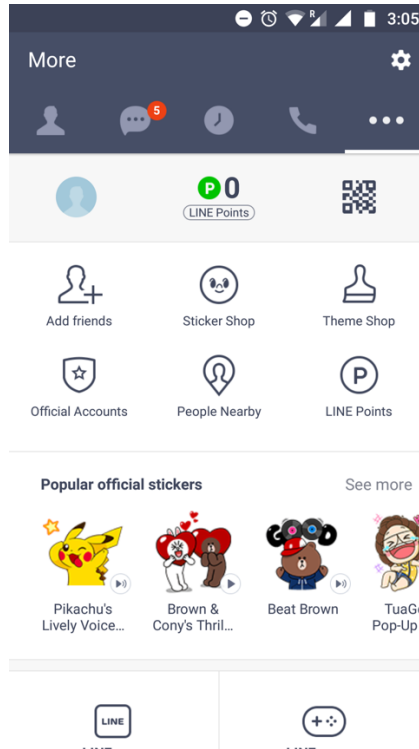
Edit the **webhook URL** and paste the one copied from app.engati.com.

The screenshot shows the 'Channels' configuration page for a bot named 'Nihal Bot'. The interface includes a sidebar with navigation options: Basic Information (highlighted), Server IP Whitelist, Roles, Statistics, Nihal Gurjar, logout, Terms of Use, LINE Business Center, LINE Corp, LINE, and FAQ. The main content area has three sections: 'Description' with a text input containing 'Nihal Bot' and a 500-character limit; 'App icon' with a placeholder image and an '(Edit...)' link; and 'Webhook URL' with a text input containing 'http://localhost:8000/line/webhooks/a0/1f94901d181d4535' and a 500-character limit. At the bottom right, there are 'BACK' and 'SAVE' buttons.

Once you've done this, click the **Verify** button to send a test call to your agent. If all goes well, you'll see a green "Success" message.

Testing

To test your agent, tap on the three horizontal dots on the main screen of the LINE app. Then tap the QR code icon and scan the QR code on the settings page of your bot. This will add your bot to the list of conversations.



Basic information	
Server IP Whitelist	
Roles	
Statistics	
Nihal Gurjar	
logout	
-	
Terms of Use	
LINE Business Center	
LINE Corp	
LINE	
FAQ	
QR Code	
Webhook URL	
Channel Access Token	Long term token which is displayed permanently. ISSUE
Your userid	U9ad8cd2b7d6a5b9753d46ca9f8d8a9253 User ID of your LINE account. Used to test sending messages with the Messaging API. Note: You must be a friend of the LINE@ account for this Channel to send messages. Scan the QR code above with your LINE app to add the account.