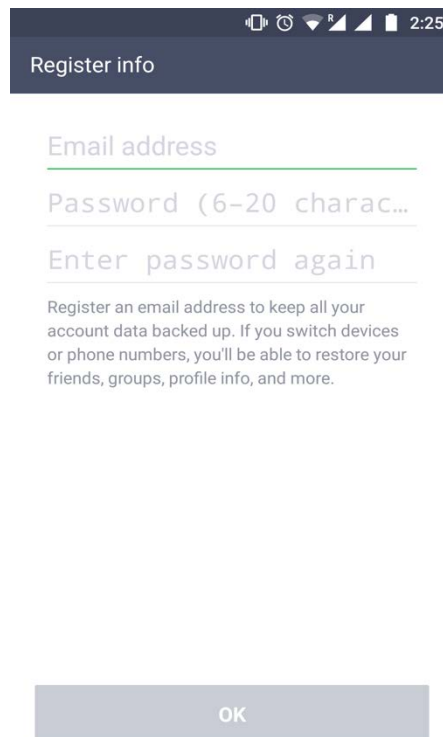


Line

LINE is a freeware app for instant communication on electronic devices such as smartphones, tablets and computers. LINE users exchange texts, images, video and audio, and conduct free conversations and video conferences.

01

In the LINE mobile app, go to **Settings > Account > Email Account Registration** to create an account



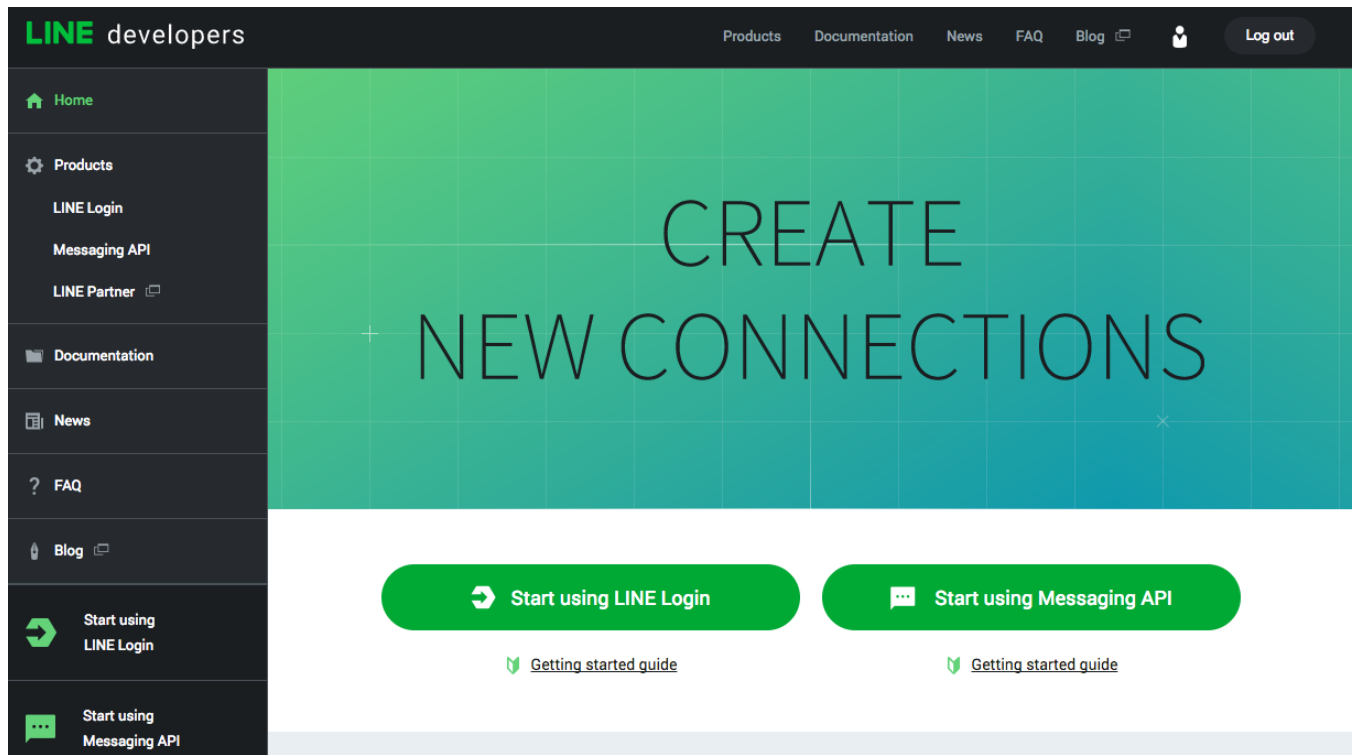
The screenshot shows the 'Register info' screen in the LINE mobile app. At the top, there is a dark blue header with the text 'Register info'. Below the header, there are three input fields: 'Email address', 'Password (6-20 charac...', and 'Enter password again'. Each field has a light blue underline. Below the input fields, there is a paragraph of text: 'Register an email address to keep all your account data backed up. If you switch devices or phone numbers, you'll be able to restore your friends, groups, profile info, and more.' At the bottom of the screen, there is a grey button with the text 'OK'.

02

In a browser, log in to the [LINE business center](#) and complete registration

03

Click **Start using Messaging API** button



04

Enter Individual or Company Name as **Provider**

05

Click **Next Page** and enter the following information on the page:

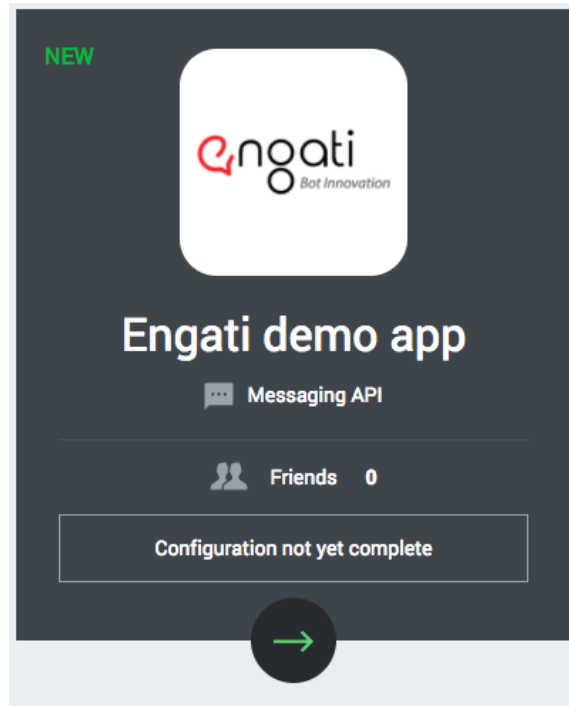
- a) **App Icon**
- b) **App Name**
- c) **App Description**
- d) Select **Free** plan
- e) **Category** and **Subcategory** for your business type
- f) Enter **Email address** for bot notifications and announcements

06

Click **Confirm** and accept **LINE Terms of Use** and **Messaging API Terms of Use**

07

Click the on the app to continue the configuration



08

Scroll down and inside messaging **settings** go to **Channel access token** (long-lived) and click the **Issue button**

Issue a new channel access token

Your current channel access token becomes invalid when a new token is issued. Set the amount of time (up to 24 hours) until the token becomes invalid and then click the "Issue" button.

Time until token becomes invalid 0 hours

Cancel

Issue

09

Enable Use **webhooks**

10

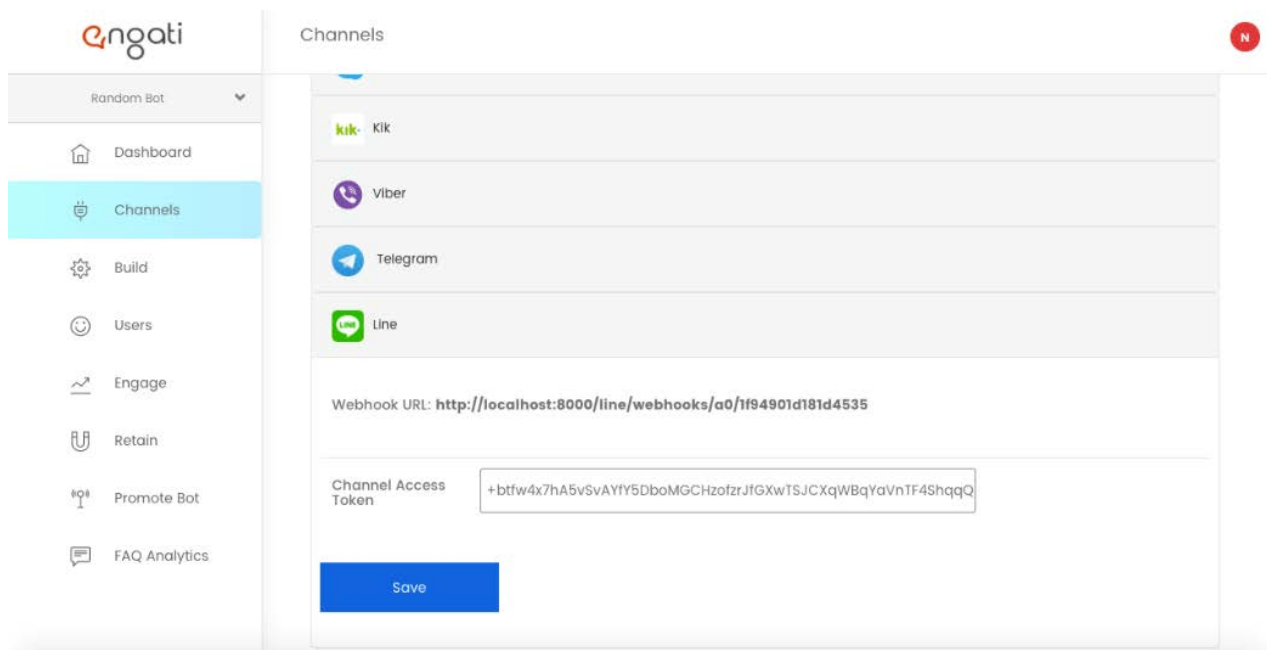
Copy the Channel Access Token from line developer

11

Go to Channels section <https://app.engati.com/#/connectpage>

12

Click on line tab. Paste the channel access token that you have copied earlier from line developer page.



13

Copy the Webhook URL.

14

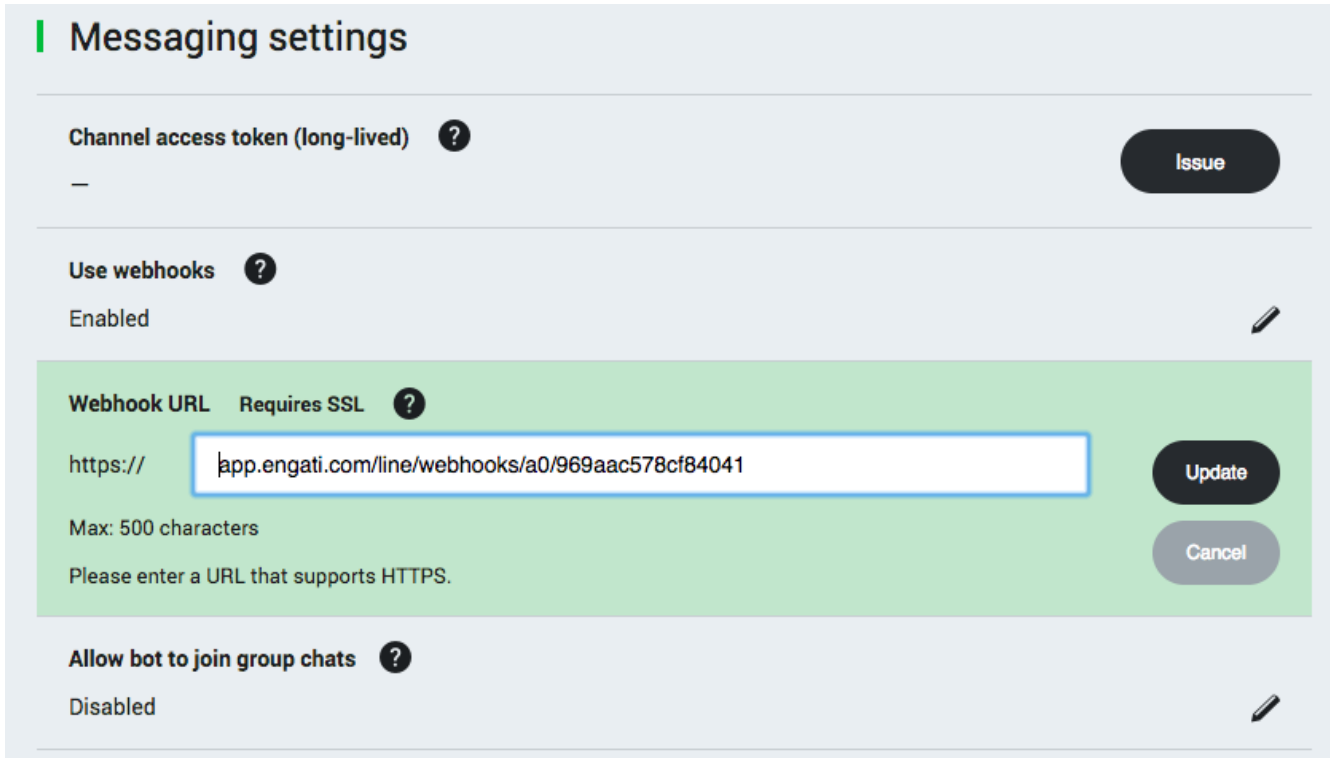
Click the Save button

15

Now go back to line developer page and scroll down to webhook URL.

16

Edit the webhook URL and paste the one copied from app.engati.com.



Messaging settings

Channel access token (long-lived) ?
— Issue

Use webhooks ?
Enabled ✎

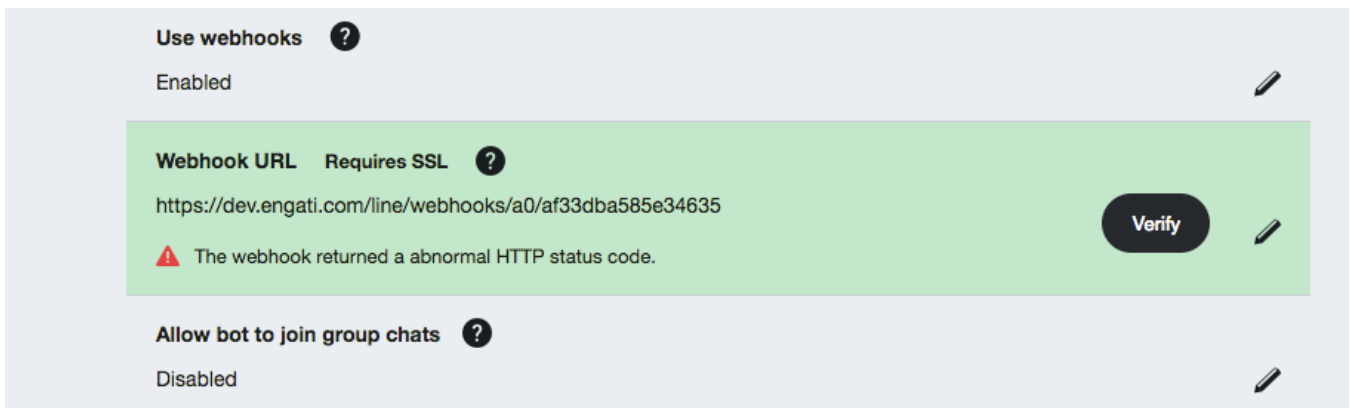
Webhook URL **Requires SSL** ?
https:// Update
Max: 500 characters Cancel
Please enter a URL that supports HTTPS.

Allow bot to join group chats ?
Disabled ✎

17

Disable Auto-reply messages and Greeting messages

Once you've done this, click the **Verify** button to send a test call to your agent. If all goes well, you'll see a green **Success** message.



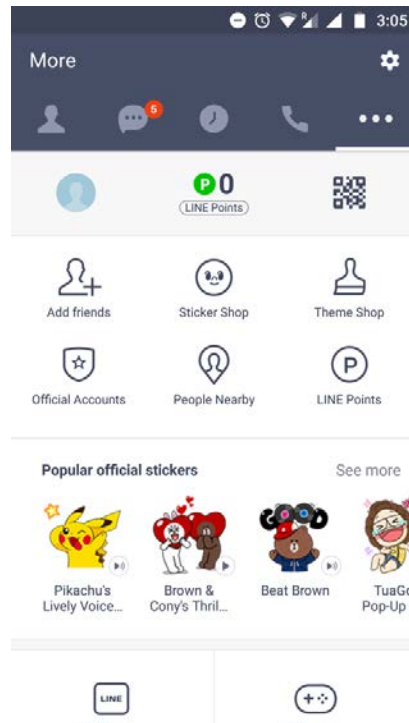
Use webhooks ?
Enabled ✎

Webhook URL **Requires SSL** ?
https://dev.engati.com/line/webhooks/a0/af33dba585e34635 Verify ✎
⚠ The webhook returned a abnormal HTTP status code.

Allow bot to join group chats ?
Disabled ✎

Testing

To test your agent, tap on the three horizontal dots on the main screen of the LINE app. Then tap the QR code icon and scan the QR code on the settings page of your bot. This will add your bot to the list of conversations.




QR code of your bot

QR code



Use this QR code to add your bot as a friend for testing and to share your bot with other users.

Other

Your user ID 

Ua7040d27c35b591568539a344f053cbf