

Messenger

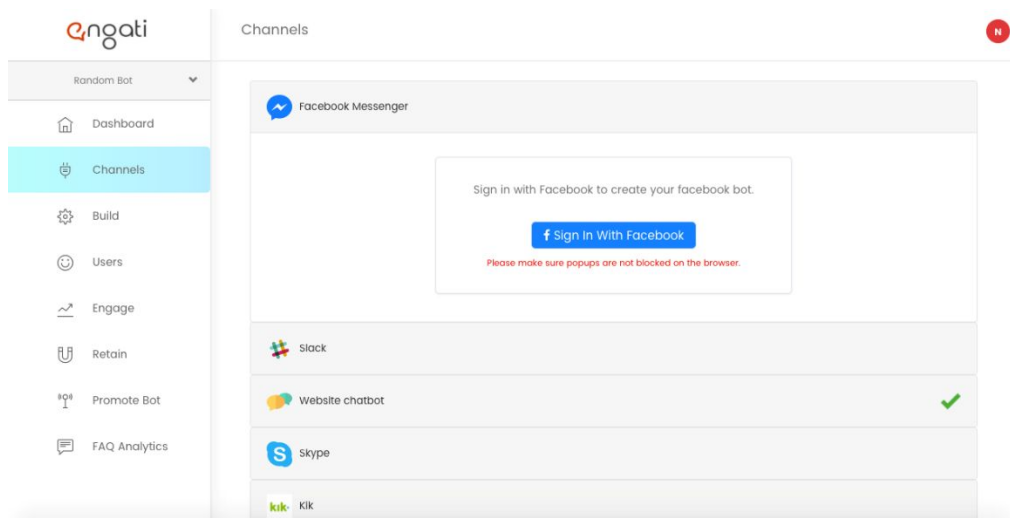
Facebook Messenger (or Messenger) is an instant messaging service and software application. Users can send messages and exchange photos, videos, stickers, audio, and files, as well as react to other users' messages and interact with bots. You can use messenger app or website and configure a bot on it.

01

For the bot to be configured on Messenger, you must have a Facebook page you manage. If you don't have a page, create one before proceeding.

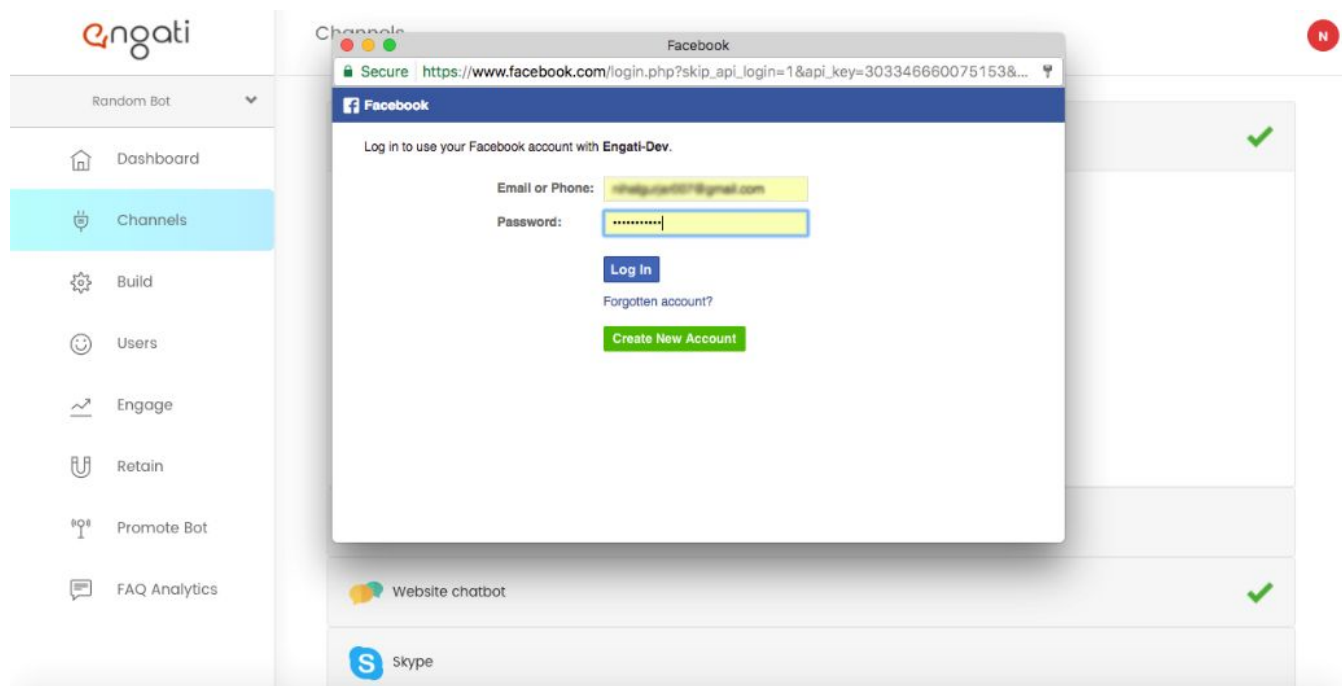
02

Once you have your Facebook page created. Just go to the *Channels* section of *app.engati.com*. Then click on Facebook messenger tab and then click on **Sign in with Facebook** button.



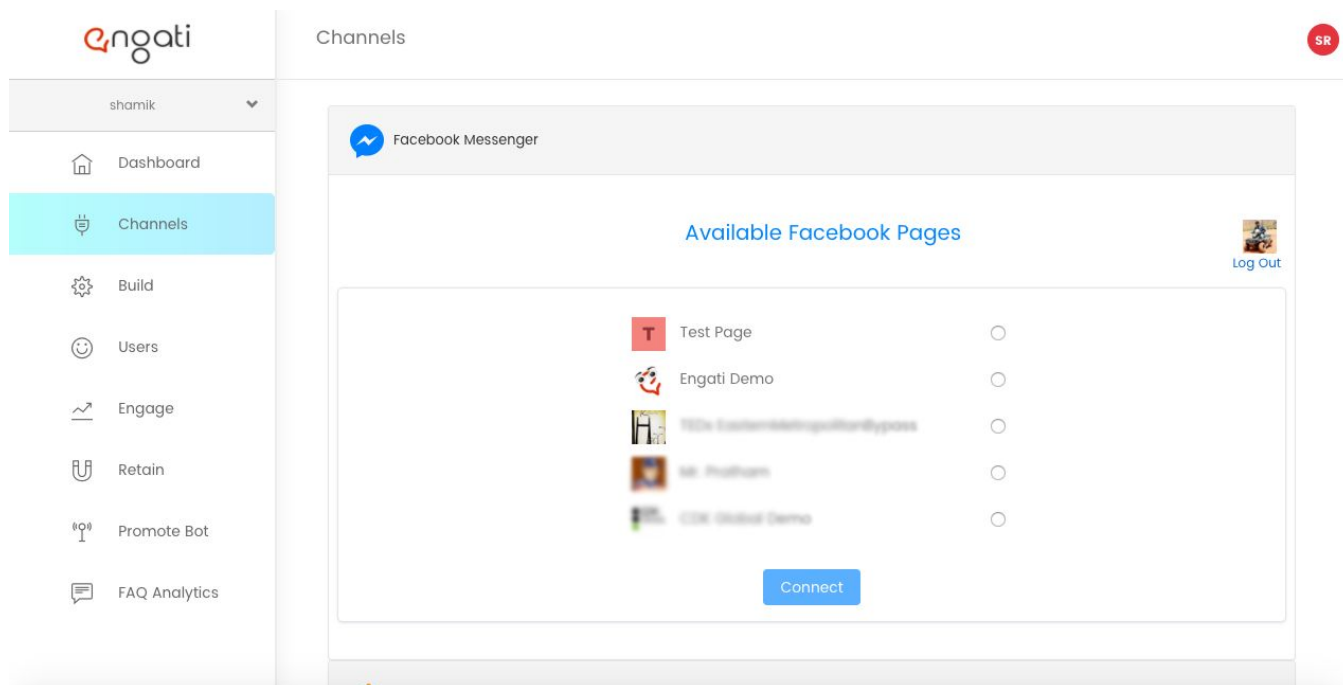
03

It will ask you to login to your Facebook account. After login, it will ask you for certain permissions like the list of pages you have. We need these permissions to setup the bot with the Facebook page. Allow these permissions.



04

After logging in you will get a list of your Facebook pages. Just select one of them and click on the *Connect* button to create your messenger bot.



You are all set and ready to interact with customers through your Facebook page over Messenger.