

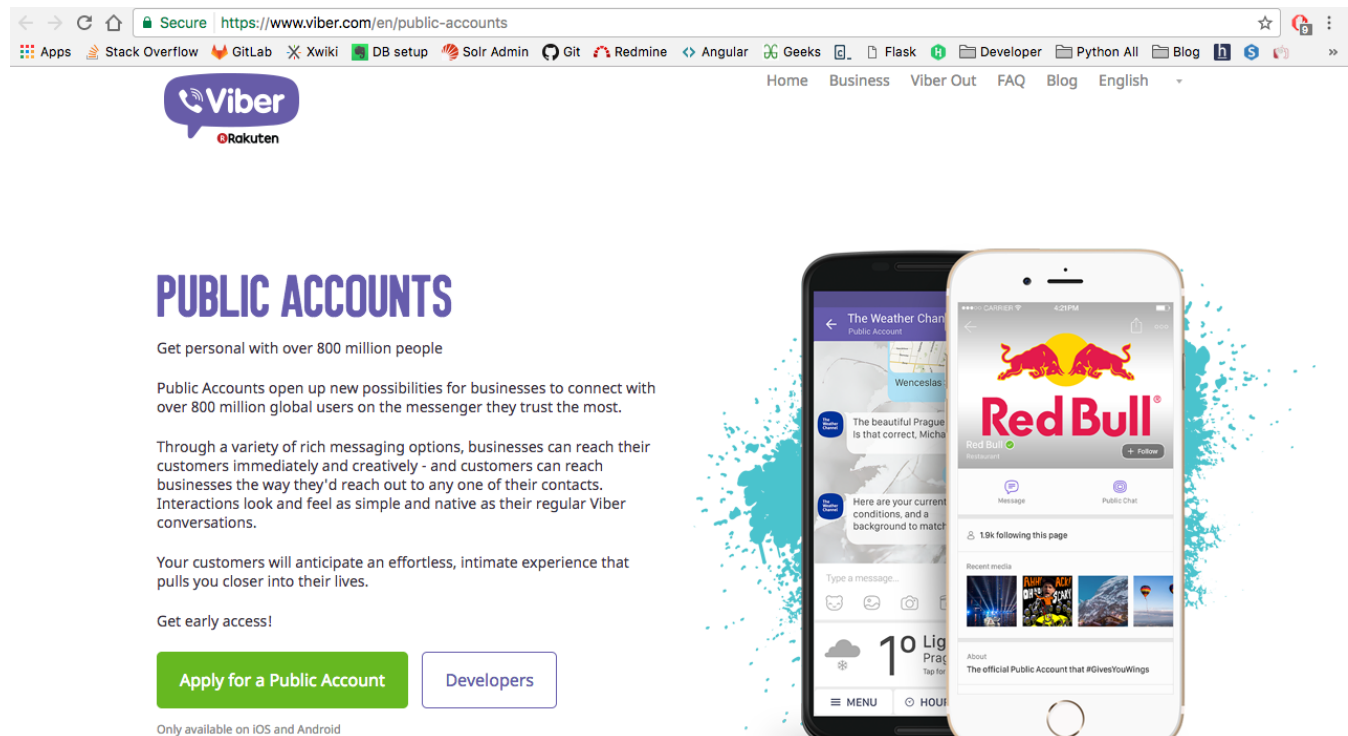
Viber App

An instant messaging and VoIP app with more than 754 million users worldwide sending messages freely. Enable your customers to reach your business over Viber in just a few minutes. Make sure you have the Viber App installed on your phone.

Follow the below steps:

01

Click on the URL (<http://www.viber.com/en/public-accounts>) to apply for public account and click "Apply for Public Account" button to start the process.



PUBLIC ACCOUNTS

Get personal with over 800 million people

Public Accounts open up new possibilities for businesses to connect with over 800 million global users on the messenger they trust the most.

Through a variety of rich messaging options, businesses can reach their customers immediately and creatively - and customers can reach businesses the way they'd reach out to any one of their contacts. Interactions look and feel as simple and native as their regular Viber conversations.

Your customers will anticipate an effortless, intimate experience that pulls you closer into their lives.

Get early access!

[Apply for a Public Account](#) [Developers](#)

Only available on iOS and Android

02

You will just need to fill the required details shown in below screenshot.

APPLY FOR A PUBLIC ACCOUNT

GENERAL INFO

Full Name (required)

PLEASE NOTE:

Please enter your phone number in the following format with no leading zeroes: (Country code)(Phone number). For example, if your phone number is +(99)(123456789), please enter 99123456789.

Viber Phone Number (required)

Email address (required)

Company name (required)

Coviam

Link to your website (fill "None" if you have no website)(required)

www.coviam.com

Link to one of your social media accounts (eg Twitter, Facebook, vk,etc.)

www.facebook.com/engati

Estimated number of followers (required)

03

Viber will review your application and once approved (usually takes less than an hour), you'll receive a message from Viber in the Viber app to complete the account setup process.

04

Once you receive approve message from Viber Tap on the Public chat icon then Tap on the icon you see in the Public accounts screen at the bottom.

05

You will now be taken to "Create Public Account" section. Tap on "Join now" button to start setting up your new Public account.

06

A Key will be generated for your Public Account that is your "ACCESS TOKEN" make note of access token and Now, go to "Engati- Portal". Under "Channels", fill in the "Access Token" details and Click on "Save" button to save the details.

It's done! Your chatbot is created to make new friends and expand your social network!